

INTRODUCTION TO RESIDENTIAL AUTOMATION



The problems of refuse collection are familiar to us all. In windy weather, lids get blown away before collection crews arrive allowing refuse to be scattered amongst streets and yards. Additionally, dogs, cats and other animals can also create a mess, when lids are missing or cans are knocked or blown over.

Automated wheeled carts make refuse collection easier for everyone.

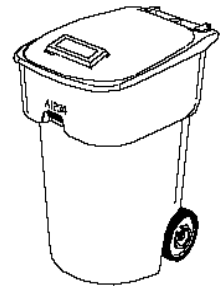
- Carts are stable and will not blow over even in high winds.
- Lids are permanently attached and snug fitting, which prevents pests from getting into the container, eliminates lost lids and helps to control odors. T
- There will be no more trashcans to buy and the current sticker program would be discontinued. Automated containers will be furnished by the City at no additional cost to the homeowner, but will remain the property of the City.
- The containers have a smooth interior for easy cleaning. They are uniform, attractive and contribute to a tidy neighborhood appearance on collection day.

Benefits

City's Solid Waste Division supplies the extremely durable containers at no additional cost, eliminating the need for personal cans.

- The current sticker program will be eliminated.
- The containers are maneuverable and easy to roll. No more strained backs from "taking out the trash."

- The lids are attached to the container so they won't blow off or get lost. They also help prevent raiding by animals.
- Automation eliminates manual loading, thus reducing job related injuries from broken glass, used syringes, jagged metal and overweight cans.
- It helps stabilize costs while improving service.
- One person instead of two can safely operate an automated truck.
- The most important feature of automated systems is that they allow more efficient and cost-effective refuse collection.



When Will We Receive the New Container?

Solid Waste Division crews will begin delivering containers towards the end of June. The size of the container depends on what your service level is on the first of June.

We ask that you not use your container until the week of August 5th allowing us time to insure proper distribution.

What Changes, if Any Will There Be in the Rates?

Currently, there is no plan to increase the garbage rates. Based on customer requests, we will be adding a three can or 96-gallon rate option to the system. Customers will have a choice of a 20, 32, 64, or 96-gallon container. Our current "volume based" or "pay as you throw" rates are a way to charge customers a fair and equitable fee. The fee is based on the amount of volume held by the container. You pay for the volume of trash you produce.

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What Types of Refuse Can I Put in the Container?

All normal household trash can be put in the container. Anything that is put in the container must be able to fall freely when dumped, so large items such as pizza boxes need to be cut in half first. All recyclable items should be recycled.

Items that should Not be placed in the containers include:

- Large quantities of dirt, sod, rocks, or yard waste.
- Large appliances, furniture, or concrete.
- Debris from construction, remodeling, or demolition.
- Do Not place hot ashes or flammable materials such as oil, gas, or paint in the containers.

May I continue to use my old cans?

Because the new automated truck will pick up Only the new containers, your old refuse cans cannot be put out for regular weekly collection. You may find them handy for transporting yard waste or storing garden tools.

What if the Container Gets Full Before Collection Day (Extra Garbage)?

If you need to dispose of "extra" garbage, you may use your personal can(s). It must have a handle for lifting and a tight fitting lid. The 60-lb.weight-limit will apply. Additional charges for these cans would depend on the volume and weight of the "extra" garbage.

Do Parked Vehicles Cause Problems for Collection of the Containers?

No, not if the vehicles are parked legally. Your container, when placed out for collection, must be at least 3 feet away on all sides from any parked vehicles. If you remember this 3-foot

rule, we will have no problem with collection of your container.

What About Cul-De-Sacs and Parking Problems?

The only problems in cul-de-sacs are vehicles that park "head in" to the curb in the cul-de-sac. "Head in" parking is illegal and prohibits the collection of the containers. On collection day, all vehicles must be parked parallel to the curb. In other words, both tires on one side of the vehicle must be within 8 inches of the curb. The Police Department will be enforcing the legal parking provisions. If you park illegally on collection day we may be unable to provide service to your container.

Where do I Place My Container for Pick Up?

Before 6:00 A.M. on collection day, place the container at your present pick up spot, (alley or curb). Make sure it is at least 3 feet away from any mailbox, light post, fire hydrant, or parked vehicle, and at least 18 feet from any street placed basketball hoop.

For curbside pick-up, make sure it is at the curb near the driveway and adjacent to the curb with the handles toward your house, the arrow on the lid towards the street. Curbside customers must remove the containers from the street within 24 hours after collection.

For alley pick up, place the side of the container next to the fence or property line with the arrow on the lid facing up or down the alley. Alley customers may leave the containers in the alley if they so wish, provided they do not block the alley in any way.

What if My Container is Damaged?

You are responsible for the security of your container. In the event of damage caused by the City's equipment or normal wear and tear, the City will replace the container free of charge. These containers are warranted for ten years and should last at least several years beyond

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that under normal conditions. Damages resulting from negligence or abuse by the customer will be the responsibility of the customer.

What if My Container is Stolen?

Each household will receive one container when the system goes into effect. Each container will have an embossed serial number and be assigned to the property address where you live. If your container is missing or stolen, the imprinted serial number will allow us to return it to you when found. However, the container is not located, the Solid Waste Division crew will provide you with a replacement.

What do I do With My Old Cans?

You have the option of utilizing your personal cans for storage, garden use or for the occasional extra garbage. If you would like to discard your old can(s) you may place them beside the new container and the City will haul them away free of charge, provided you have placed a note on them requesting such.

What Else Should I Know?

Assistance in caring for the container will help control operational costs and keep your rates to a minimum. Do not paint or deface the container. For your children's safety, do not allow them to play near or inside the container on collection day. Wet garbage should be placed in plastic bags inside the container. Hosing the container out occasionally will help keep it clean and discourage pests.

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